MOTOROLA *SOLUTIONS*

WAVE OnCloud Gateway Getting Started Guide

Setting up WAVE OnCloud Gateway

After you have unpackaged the machine:

1. Plug LAN cable into back of machine- IMPORTANT:
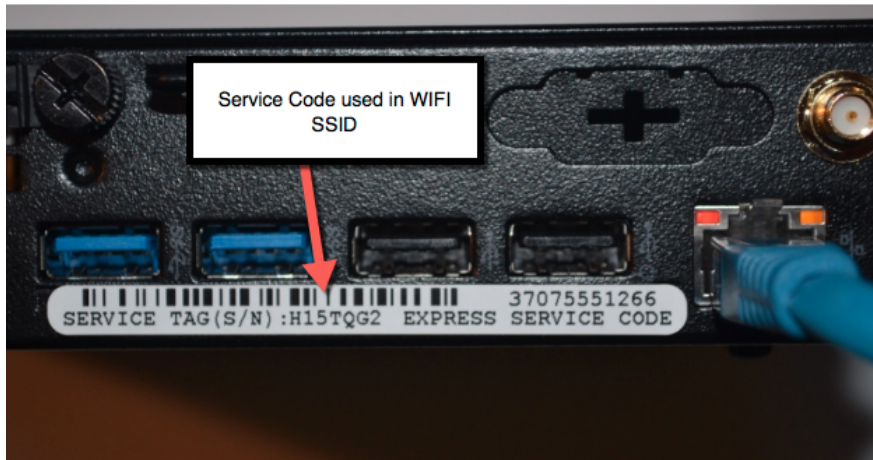2. Power On Machine

You'll need to connect to gateway device to ensure it can connect to the internet!
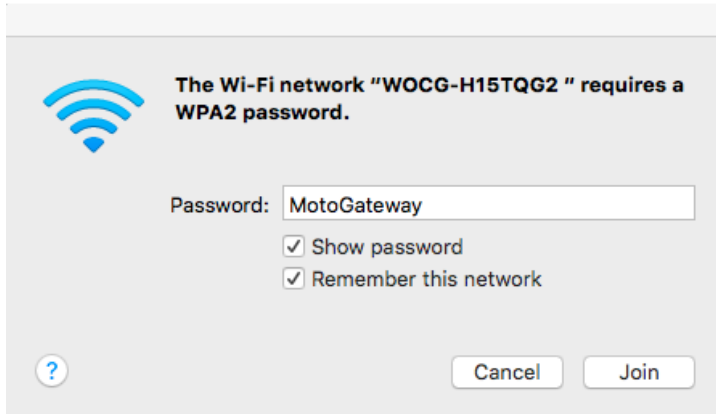
Use the machines WIFI:

WIFI SSID: %WOCG-SERVICE TAG%
WIFI Password: MotoGateway

Example:

The Wi-Fi network "WOCG-H15TQG2 " requires a WPA2 password.

Password: MotoGateway

☑ Show password
☑ Remember this network

Cancel   Join

Once connected to devices WIFI, open a browser
Go to:

http://192.168.173.1/

This is the home page for the device.

WAVE OnCloud Gateway Device

Device Code
FDCZGNRY

Network Health Status

Description	Status	Last Successful
Internet Accessible	✓	02/01/2017 11:56:36
Local Network Accessible	✓	02/01/2017 11:56:35
Network Card Configuration	✓	02/01/2017 11:56:35

System Information

Software	
Software Versions	
- WAVE Radio Gateway	5.12.0.66475
- WAVE On Cloud Gateway Service	Software Not Found
- MOTOTRBO Network Interface Service	5.12.0.66475
Hardware	
Machine Name	WOCG00005
Service Tag Id	WOCG00005
WiFi Hotspot Name	WOCG00005

© 2017 - WAVE OnCloud Gateway Device

If the homepage looks like this- you're all set!

IMPORTANT: Write the Device Code here:

Device CODE: _____
(you will need this to associate with radio system)

If you see a **red X** thru network card configuration, click the link- Network Card Configuration. By default it is set to use DHCP. You can use a specific IP address--if they is how your network is configured.

Change IP Address

○ Static IP Address   ● DHCP IP Address

DHCP IP Address Info

IP Address : 10.100.120.101

Subnet Mask : 255.255.255.0

Default Gateway : 10.100.120.1

Primary Dns : 10.100.30.6

Secondary Dns : 10.100.10.6

Save   Cancel

Change IP Address

● Static IP Address   ○ DHCP IP Address

Static Ip Address Info

IP Address

[_____]   IP Address of the Network Card

(10.100.120.101)

Subnet Mask

[_____]   Subnet Mask of the Network Card

(255.255.255.0)

Default Gateway

[_____]   Default Gateway's IP Address

(10.100.120.1)

Primary Dns

[_____]   Primary DNS's IP Address

(10.100.30.6)

Secondary Dns

[_____]   Seconday DNS's IP Address, if needed

(10.100.10.6)

Save   Cancel

Enter your network values and click SAVE.

Assistance

For technical feedback and help:
- For non-urgent help:
  - WOCBETA@motorolasolutions.com
- For urgent help:
  - You can call **800 927 2744** option 3,6, and 2 which will route you to the WAVE support team.

To discuss product roadmap and business matters:
- adil.berdai@motorolasolutions.com or
- eric.brown@motorolasolutions.com